



The First and ONLY Chapter of SCRS National

# Application SCRS MOKAN Chapter

**TYPE OF APPLICATION**

- General - \$500
- Company - \$750
- Corporate - \$2,500

I submit this application for membership and promise to abide by the Chapter's ByLaws and the Society's Code of Ethics. I understand this application is subject to acceptance by the Chapter's Board of Directors.

DATE \_\_\_\_\_

NAME OF APPLICANT \_\_\_\_\_

TITLE \_\_\_\_\_

CO-MEMBER APPLICANT \_\_\_\_\_

TITLE \_\_\_\_\_

COMPANY NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_

STATE \_\_\_\_\_

ZIP \_\_\_\_\_

PHONE \_\_\_\_\_

FAX \_\_\_\_\_

E-MAIL \_\_\_\_\_

TYPE OF BUSINESS  Collision Repair  Supplier/Manufacturer

Insurance Company Representative  Trainer

SPONSOR \_\_\_\_\_

SPONSOR'S COMPANY NAME \_\_\_\_\_

Submit with appropriate check payable to: SCRS MOKAN  
Attn: Dwayne Lewis, Chapter Administrator  
P.O. Box 4435  
Kansas City, KS 66104



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# Code of Ethics

- Conduct all business practices in a lawful and professional manner
- Recommend only proper collision repair procedures and explain to the customer why these are required to correct the collision damage
- Offer the customer a price estimate for work to be performed
- Obtain prior authorization for all work done, in writing or by other means satisfactory to the customer
- Notify the customer if promised appointments or completion dates cannot be kept
- Furnish an itemized list for all parts and services, priced fairly, which identifies any used or re-manufactured parts
- Exercise reasonable care of the customer's property while it is being repaired
- Maintain a system for fair settlement of a customer's complaints
- Cooperate with established consumer complaint mediation activities
- Maintain a high quality level of collision repair
- Cooperate in a good business manner with insurance company representatives and make a sincere effort to provide available and affordable service to the motoring public